What is claimed is:

1   1.   A method of responding to an environmental event, comprising:

2   monitoring one or more event detectors within an environment;

3   triggering an alarm when the one or more event detectors indicate an

4   environmental event has occurred;

5   automatically notifying a monitoring service of the environmental

6   event;

7   verifying the existence of the environmental event;

8   requesting service from a pre-approved vendor, the pre-approved

9   vendor being qualified to address the environmental event; and

10   verifying that the pre-approved vendor has addressed the

11   environmental event.

1   2.   The method of claim 1, wherein monitoring one or more event

2   detectors is continuous.

1   3.   The method of claim 1, wherein the monitoring service is a fire alarm

2   monitoring service.

1   4.   The method of claim 1, wherein the monitoring service is a burglar

2   alarm service.

1   5.   The method of claim 1, further comprising the step of receiving data

2   from the monitoring service at a central location.

1   6.   The method of claim 5, wherein the step of receiving data is receiving

2   data over a communications network.

1   7.   The method of claim 1, wherein the pre-approved vendor is

2   automatically selected from a database containing one or more pre-selected

3   vendors.

1   8.   The method of claim 1, further comprising:

2   requesting that the pre-approved vendor repair damage caused by the

3   environmental event; and

4   verifying that the pre-approved vendor has repaired the damage.

1   9.   A system for responding to an environmental event, comprising:

2   an event detector to detect the environmental event;

3   a monitoring system connected to the event detector, the monitoring

4   system configured to generate an alarm when the environmental event is

5   detected;

6   a dispatch system to receive the alarm from the monitoring system;

7   and

8   a database accessible by the dispatch system, the database containing

9   pre-approved vendors, the pre-approved vendors qualified to address the

10 environmental event.

1   10.   The system of claim 9, wherein the dispatch system initiates selection

2   of a pre-approved vendor by the database in response to the alarm.

1   11.   The system of claim 10, wherein the alarm has data related to the

2   environmental event and the database selects a pre-approved vendor

3   according to the data.

1   12.   The system of claim 9, wherein the event detector is continuously

2   monitored by the monitoring system.

1   13.   The system of claim 9, wherein the monitoring system is a fire alarm

2   monitoring system.

1   14.   The apparatus of claim 9, wherein the monitoring system is a burglar

2   alarm system.

1   15.   The system of claim 9, wherein the dispatch system receives the alarm

2   over a communications network.

1   16.   The system of claim 9, wherein the dispatch system automatically

2   selects a pre-approved vendor from the database.

1   17.   A method of responding to an environmental event, comprising:

2   receiving a notification of the environmental event from an authorized

3   source;

4   identifying the environmental event;

5   selecting a pre-approved vendor, the pre-approved vendor being

6   qualified to address the environmental event;

7   requesting service from the pre-approved vendor; and

8   verifying that the pre-approved vendor has addressed the

9   environmental event.

1   18.   The method of claim 17, further comprising the step verifying the

2   identity of the authorized source.

1   19.   The method of claim 17, wherein the step of receiving a notification is

2   receiving a notification through a global communications network.

1   20.   The method of claim 17, wherein the step of selecting the pre-

2   approved vendor is automatically selecting the pre-approved vendor from a

3   database containing one or more pre-approved vendors.